



TECH-ENABLED SERVICES



Imagine a world where you thrive independently while accessing the support you need, when you need it.



Local staff who know each resident personally.



Support ranging from cooking to medication reminders.



Removing barriers to enhance independent living within the community.

Empowering Individuals and Supporting Staff.


EPI's Tech-Enabled Services create a safety net that fosters independence. By connecting you to nearby and virtual professionals, support is available 24/7, whenever you need it.

Discover the freedom to thrive, like Chad, pictured above, who enjoys living on his own for the first time in 34 years, thanks to EPI's innovative tech-enabled services.

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WHAT WE DO



EPI's Virtual Connection Center

What support can tech-enabled services offer?

- Remote Coaching & Support
- Remote Behavioral Support
- Privacy & Self-Direction Protocols
- Intercoms
- Remote Stove Support
- Contact & Motion Sensors
- Personal Emergency Response System (PERS)

What else is there to know?

- Users control their level of support, when appropriate.
- Our Virtual Connection Center (VCC) is located in Waterloo filled with staff who personally know each resident.
- EPI uses a variety of technology to ensure privacy and promote independence.
- 24/7 tech-enabled support with rapid in-home response when needed.

Here are just a few ways tech-enabled services can help...

EXAMPLE 1

EPI's VCC staff support independence by providing medication reminders, coaching through tasks like cooking, assisting with intermittent needs, and deploying in-person help when necessary.

EXAMPLE 2

Sensors alert our VCC staff if a stove is left on and no one has been in the kitchen for a specific amount of time or if a wattage is too high. DSPs can remotely turn off the stove and/or deploy staff.

EXAMPLE 3

Technology won't alert for typical behavior, like getting a drink and returning to bed. However, if someone stays up longer than usual, a sensor notifies our VCC staff to check in or deploy support.



We are accredited by CQL.

CQL Accreditation encompasses an entire organization, as true transformation is predicated on change at all levels.