

LIVING OUR MISSION

Connecting people, creating opportunities, and nurturing growth - *since 1957.*

CREATING OUR VISION

Working together we will realize a future where all people are recognized *and* valued – encouraged and supported to live, work, and grow – in their communities.



GUIDED BY OUR VALUES



PEOPLE
Respecting each other's inherent worth. Committed to inclusion and building relationships. Recognizing every interaction matters.



STEWARDSHIP
Delivering valued results. Continuously evolving. Being responsive and responsible.



CREATIVE COOPERATION
Solutions focused. Practicing humility. Combining our strengths to create something greater.



INTEGRITY
Doing what's right. Fearlessly communicating. Worthy of trust.



SCAN BELOW
to visit us online at www.episervice.org and follow us on social!



COMMUNITY REPORT Fiscal Year 2023



WWW.EPISERVICE.ORG

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HOPE IS RISING
BY KATIE SLADE
Executive Director

Recently, I came across a presentation that really resonated with me. The presentation included research on the science of hope. The premise included the notion that adversity robs us of our capacity for hope. And, as it turns out, thousands of published studies have identified hope as the single best predictor of wellbeing across ones’ lifespan.

This study stopped me in my tracks and sure got me thinking...you know, that makes a lot of sense. Things have been heavy lately...and by lately I mean the last several years or so.

Gosh, to further that thought, if you’re familiar with the human service industry (meaning child care and community based services)...well, we face adversity more often than not. And so I wondered, *do we still have hope?*

It sure is easy to rattle off adversity we’re facing in our world, in our nation, and in our industry. These are just a few of the first things that come to my mind...

To start, we just went through a GLOBAL pandemic. And today, all around the world we see war, devastating natural disasters, injustices, polarizing views... the list goes on.

Within our organization we have seen and lived with workforce shortages - our Direct Support Professional workforce

has run with crippling shortages for most of our 65 years. The child care workforce more recently is experiencing the same struggles. These workforce shortages make it difficult for these industries to keep pace. And yet, the need for services like ours continue to grow as well as our state’s waitlist for services.

So yes, we’re rather familiar with adversity to say the least. Which begs the question, **how do we combat this?**

The study stated hope is actually a way of thinking. When I heard this I thought, that’s great news, because I can control my thoughts which lead to my actions.

How is hope then defined? Hope is the belief that your future - our future - will be better than today and you (we) have the power to make it so.

So, how do we nourish and restore hope? We use imagination (driven by our vision), we work towards goals we desire, we have faith, and we connect with each other.

I stand in awe of the team I see around me - the hundreds of staff that proudly for EPI. I am so deeply grateful for their commitment, compassion, and expertise - they are true leaders in this field.

They inspire my hope for an even brighter future for the people we serve. ***I believe, hope is rising.***

FISCAL YEAR 2023 PRE-AUDIT FIGURES
PROVIDED BY JAMES PERRY

REVENUE		FISCAL YEAR 2023	
		Pre-audit Figures	
Medicaid		\$15,371,292	70.54%
State & Federal Grants		\$3,581,631	15.27%
Rental Income & Property Repairs		\$602,194	2.76%
COVID-19 State/Federal Assistance		\$502,737	2.31%
Contracted Services		\$479,734	2.20%
Donations		\$258,707	1.19%
County Funded/Vocational Rehabilitation		\$251,723	1.16%
Child Care Fees/Assistance		\$431,078	1.98%
Transportation Vehicle Repair		\$197,586	0.91%
Consumer Fees & SSA		\$113,852	0.52%
		TOTAL \$21,790,534	

EXPENSES		Net Administration is	
		10.3% OF TOTAL EXPENSES	
Community Services - Residential/Host Homes		\$14,043,080	69.20%
Children & Family Services		\$3,366,534	16.59%
Community Services - Day Habilitation		\$994,374	4.90%
Property Management		\$607,635	2.99%
Community Services - Employment Services		\$568,069	2.80%
Transportation		\$216,129	1.06%
Coordination & Consultation / Affiliated		\$179,547	0.88%
Representative Payee		\$140,760	0.69%
Foundation		\$113,573	0.56%
Management & General Other Revenue		\$58,404	0.29%
Health Equipment		\$6,637	0.03%
		TOTAL \$20,294,634	

LEADERSHIP TEAM

- MAGHAN BOWMAN
Executive Operations Director
- SARA DRISH
Human Resources Director
- NICOLE ERICSON
Community Development Director
- MARY JANSSEN
Children & Family Services Director
- BONNIE KIPPER
Community Services Director
- JAMES PERRY
Chief Financial Officer
- KATIE SLADE
Executive Director

SCAN HERE
for our Board of Directors
and Foundation Board
listings online at
www.episervice.org.



***Supporting people to live lives of greater independence through a variety of Community Services**

SUPPORTING

410

PEOPLE

to live, work, and grow in our community





ONE NEW

tech enabled service enhancement launched

253 PEOPLE

benefiting from EPI's Representative Payee services



reduced DSP vacancies by

22%





410 PEOPLE


sought information & referral

337 PEOPLE

supported in homes living throughout the Cedar Valley

159 HOMES

throughout the Cedar Valley



285 STAFF



all dedicated to living our mission



75%

of staff are Direct Support Professionals (DSPs)

Service Satisfaction rate increased from 4.04 to


4.19



48 CHILDREN

receiving quality child care at the Hawkeye Child Development Center - ALC







128 PEOPLE WORKING

51 individual placements created

working an average of 16 HOURS WEEKLY

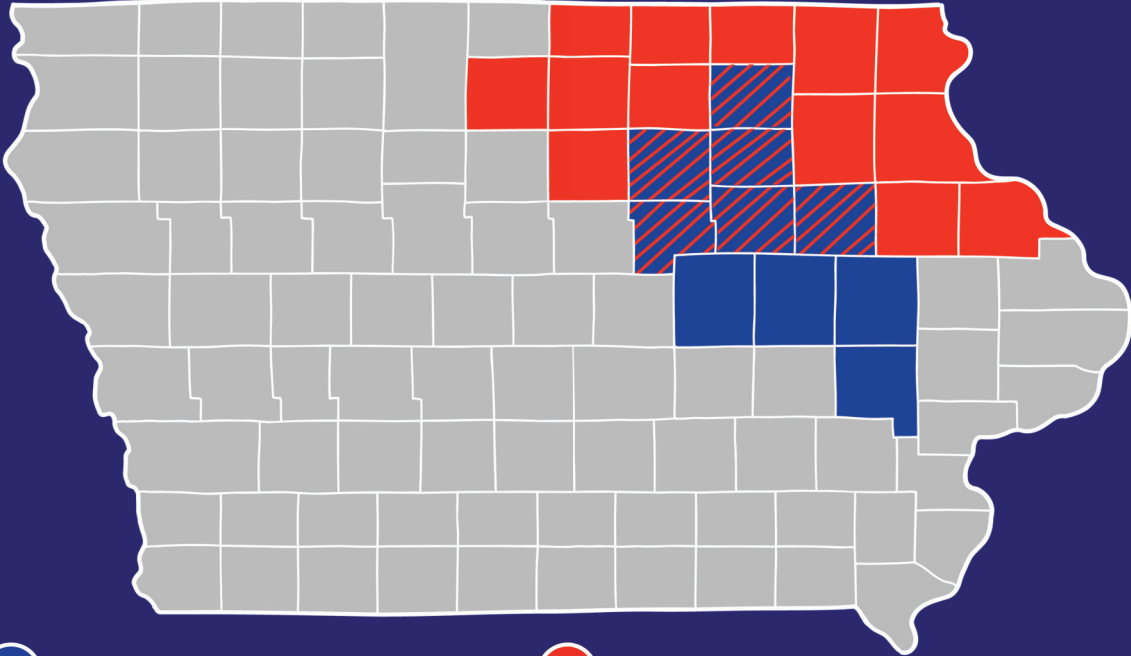






earning an average of \$11.02 PER HOUR

23

proudly serving COUNTIES



 Community Services

 Children & Family Services

10,709 VISITS

with consultants and community contacts



1,000+ ACTIVITIES A MONTH

enjoyed through My Life, My Way - helping people grow in their community

MONTHLY COMMUNITY ACTIVITIES CHOSEN...

- 35% Community Leisure
- 31% Entertainment
- 18% Health & Wellness
- 10% Volunteering
- 6% Church



763 PROGRAMS

listed within Child Care Resource & Referral




1,691 UTILIZING


the Child & Adult Care Food Program



1,882 PROVIDERS TRAINED

to improve the quality of child care throughout Northeast Iowa





952 PROVIDERS SERVED

with starting, maintaining, and growing their child care business



349 FAMILIES

referred to child care providers



***Children & Family Services supports community members in need of child care and the child care providers who support them**